## CYBER RISK EXPOSURE SCORECARD -

## OFFICES

Offices are full of networks and devices that can help communicate, streamline operations and reduce costs. However, many employers don't realize the extent of their cyber risks. Even though most offices have basic safeguards in place, hackers can still target your systems with social engineering schemes, data stolen from third parties and a growing list of cyber attacks. Even one cyber exposure can put your financial information, intellectual property or strategic plans at risk. You also need to protect your customers' and employees' personal information, as a data breach can lead to damaging lawsuits and a tarnished reputation.

Since the potential loss from a cyber attack is so high, no office can assume that their systems are completely safe. You should also consider cyber liability insurance as a key component to your risk management program.

**Instructions:** Begin by answering the questions below. Each response will be given a numerical value depending on the answer:

**Yes:** 5 points | **No:** 0 points | **Unsure:** 5 points

After completing all of the questions, total your score to determine your office's level of cyber risk using the scale below.

**QUESTIONS YES** NO **UNSURE SCORE** 1. Does your office have a wireless network, and do you let employees or visitors access it? 2. Do you allow employees to use their personal devices (e.g., laptops, smartphones and tablets) in the office? 3. Does your business have offices in more than one location? 4. Can employees access your office's servers or data remotely? 5. Does your office have a website or mobile app that's used to collect or track personally identifiable information such as email addresses, phone numbers or IP addresses? 6. Does any software at your office require an update? 7. Has your office ever failed to screen visitors or service providers to ensure they can't access unauthorized areas?

| QUESTIONS  | YES | NO | UNSURE | SCORE |
|--|-----|----|--------|-------|
| 8. Does your office use a third-party vendor for data storage, payment processing or online marketing?   |     |    |        |       |
| 9. Has your office ever failed to confirm that your third-party vendors use sufficient data protection procedures?   |     |    |        |       |
| 10. Does your organization allow employees to use company-owned devices on unsecure Wi-Fi networks?  |     |    |        |       |
| 11. Can any of your employees access administrative privileges on your network or devices?   |     |    |        |       |
| 12. Does anyone in your office use computers to access bank accounts or initiate money transfers?  |     |    |        |       |
| 13. Does your office store sensitive information (e.g., financial reports, customer data or strategic roadmaps) that could potentially compromise you if stolen? |     |    |        |       |
| 14. Has your office ever failed to enforce policies around the acceptable use of computers, email, the internet or other cyber-related topics?                   |     |    |        |       |
| 15. Is network and cyber security training for employees optional at your office?  |     |    |        |       |
| 16. Has your office ever failed to train employees to recognize social engineering scams?  |     |    |        |       |
| 17. Does your business operate in the Europe or store any data that could apply to the European Union's General Data Protection Regulation (GDPR )?              |     |    |        |       |
| 18. Would your office lose critical information in the event of a system failure or other network disaster?  |     |    |        |       |
| 19. Can employees or visitors access your office outside your regular business hours?  |     |    |        |       |
| 20. Has your office neglected to review its data security or cyber security policies and procedures within the last year?  |     |    |        |       |
| TOTAL SCORE  |     |    |        |       |
| Low risk. Contact Gallagher Franchise Solutions to confirm: 0-10   |     |    |        |       |
| Moderate risk. Contact Gallagher Franchise Solutions to confirm: 15-25   |     |    |        |       |
| High risk. Contact Gallagher Franchise Solutions to confirm: 30-50   |     |    |        |       |
|  |     |    |        |       |

**Escalated risk.** Contact Gallagher Franchise Solutions to confirm: 55-100